N&TS GROUP

QUALITY POLICY

Il QMS Top Management of the company N&TS GROUP Networks & Transactional Systems Group SpA has decided to adopt a Quality Management System within the company in compliance with the ISO 9001:2015 standard, with the aim of continuously satisfying the expressed and implicit needs of the client, pursuing the following objectives:

A. Achieve or maintain a quality of the product supplied and/or of the service provided (SaaS or Hosting) such as to continuously satisfy the expressed and implicit needs of clients, as well as the applicable mandatory requirements and the expansion of the offer range.

B. Assuring the client that quality will be achieved in the product supplied, in the service provided and where required, contractually implies that specific requirements are agreed upon to give evidence of this.

C. Improve procedures and control with a view to intensifying and preferring: the marketing of financial services by proposing global solutions, for the domestic, European and international markets aimed primarily at "Large Business" customers.

D. Optimize the organization with clear and defined roles, to ensure the current level of time to market, technological innovation, functionality of products/services, to meet client requirements and market changes.

E. Improve the tools and procedures that control company processes in order to obtain the traceability of all events and the dissemination of information in a more timely manner.

F. Through control and quality, consolidate the goal of providing application and processing solutions as reliable as possible.

G. Verify and, where necessary, improve the methodologies that allow a qualitative control of the applications released or the service provided that are subject to standard procedures for electronic payment systems (PCI DSS, approvals and other standards and norms in use).

H. Carry out the activities by assessing risks and opportunities to report to the sector managers, and the latter to QMS Top Management.

I. Periodically verify the QMS compliant with the standard: ISO 9001:2015 and defined in the "Quality Management System Manual" and related procedures.

The QMS is also integrated with the ISMS (ISO/IEC 27001 with extension to ISO/IEC 27017 and 27018), with the BCMS (ISO 22301) with the requirements of the PCI DSS standard and applies to all company functions defined in the organization chart and described in the "Company Job Title".

All members of the organization must contribute to the correct implementation of the Quality Management System, each within the scope of their role. Top Management periodically verifies the state of implementation, effectiveness and adequacy of the QMS.

Assago, 18-04-2023

QMS TOP MANAGEMENT: CEO Elena Cossio – CFO Stefania Federici – MD Enrico Febelli